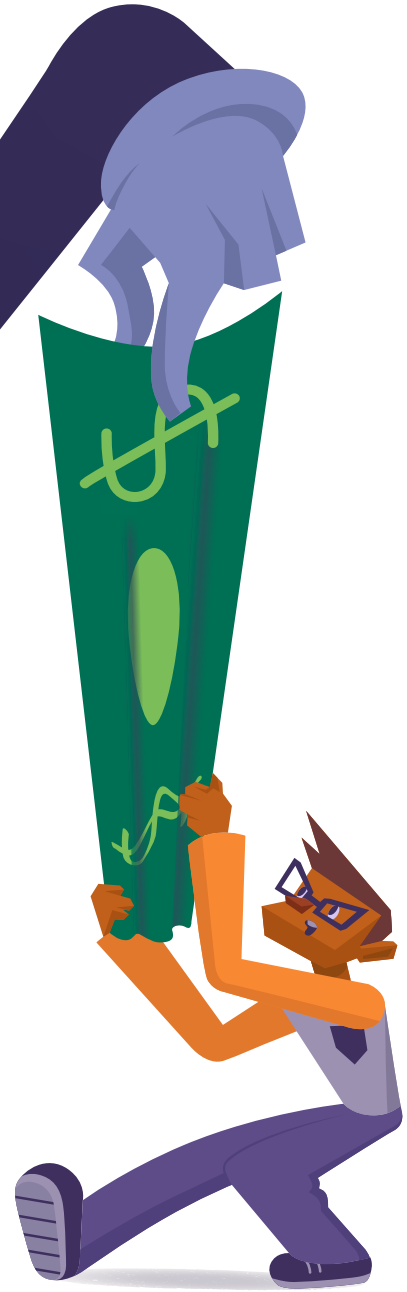
SENTRY

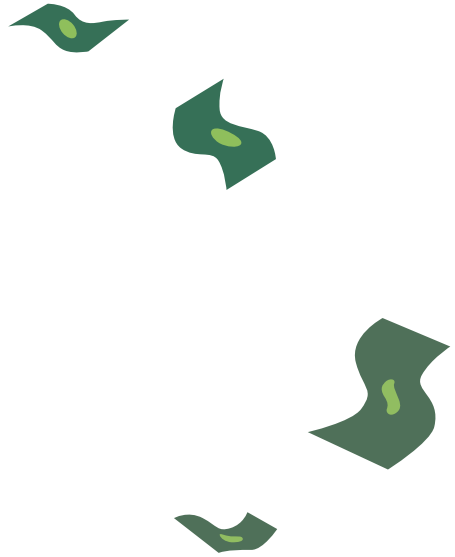
OPEN SOURCE IS NOT FREE



And we should know...
We're open source.

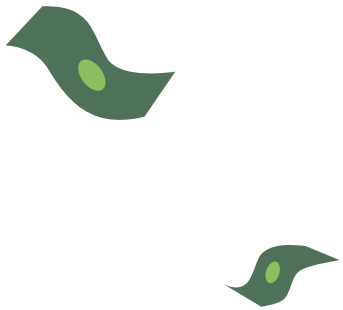
As you likely know, Sentry provides error-tracking and monitoring for virtually every language and framework. What you may not know is that Sentry has both an open-source and a hosted cloud solution that are functionally the same.

Sentry is open-source because we believe the right to learn and to share what is learned with others is fundamental to product growth and relevance. We started as open-source and plan to keep it that way.

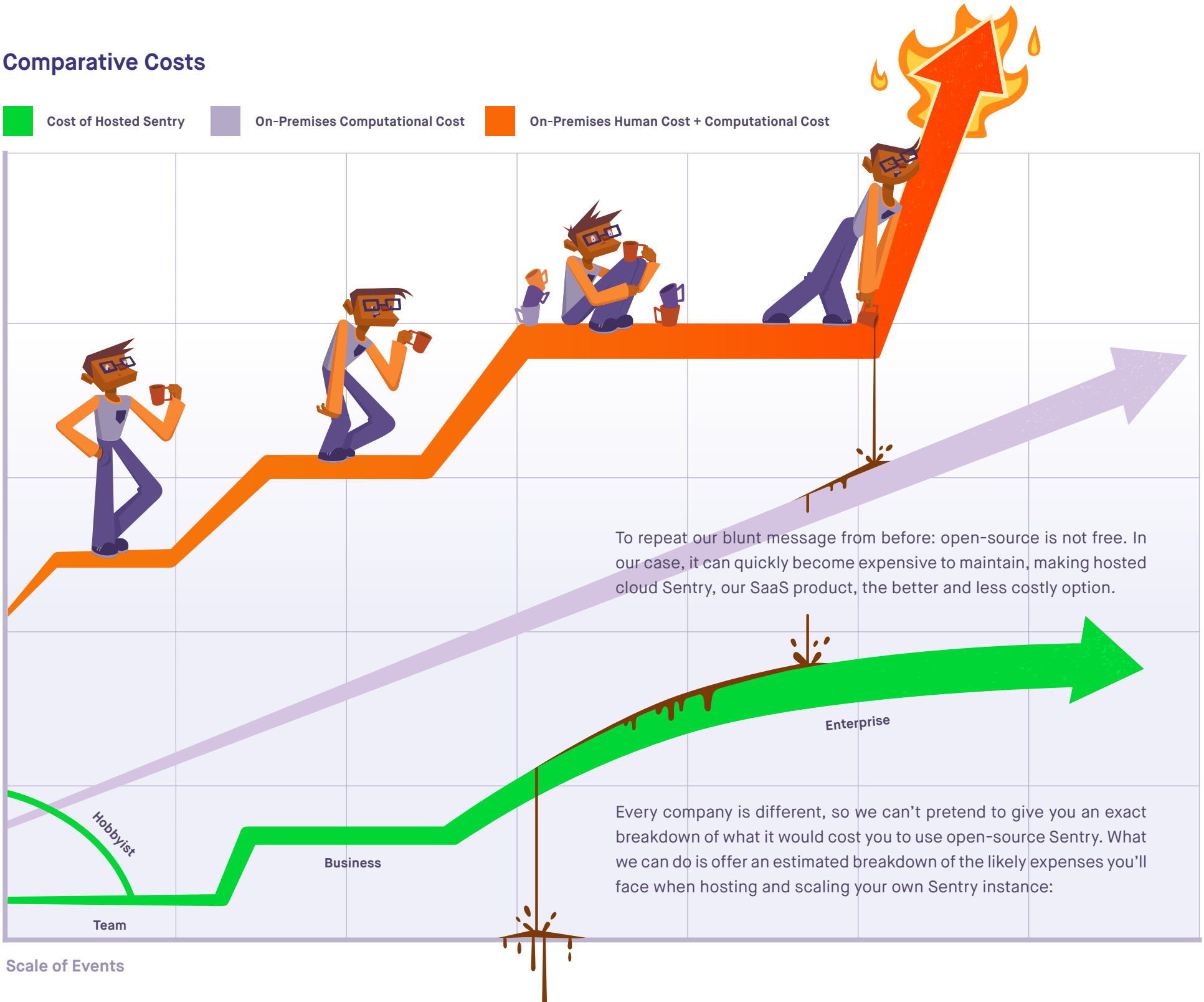


> "We started as an open-source project that we operated in our spare time. While we look similar to other tech companies, we've always maintained our commitment to building Sentry as 100% open source software."
>
> —David Cramer, Founder & CEO at Sentry.io

Despite open-source being core to our roots and values, we don't necessarily recommend it for everyone. In addition to existing hidden costs, as Sentry evolves, our open-source will become more complex, demanding additional types of infrastructure. Our internal system that powers our newest features will also advance and require more containers, including one for a new database.



Comparative Costs



Hidden On-Premises Costs

Computational Costs

From cloud or on-premises storage to hosting, servers, and CPU, these costs can really add up.

Customer Support

Communication about outages and errors fall on you. Better start writing those email templates.

Scaling

Don't underestimate the knowledge required to scale your instance of Sentry.

Upgrades and Updates

Updates to Sentry will need to be done manually by you. Isn't that fun?

Monitoring

You're going to need a monitoring service to monitor your monitoring service.

Troubleshooting

Don't underestimate the amount of knowledge you'll need to effectively troubleshoot Sentry.

Maintenance and Upkeep

All good things must be maintained. Again, this will need to be done by you.

Let Sentry do the dirty work for you.

When you purchase Sentry's hosted solution, you get (and know) exactly what you pay for.

Security
Sentry is committed to securing your application's data, eliminating systems vulnerability, and ensuring appropriate access. We are probably even more secure than your instance. For more information on how secure we are, see sentry.io/security.

Scale & High Availability
Our infrastructure is designed for high volumes of traffic. When your events spike, we'll be ready. Every part of our service uses properly provisioned, redundant servers and is maintained regularly.

Continuous Improvement
Don't leave yourself vulnerable with an outdated instance. Hosted Sentry is kept up to date with production deploys multiple times a day.

Administration
We will gladly help you avoid conversations like: "Who set this up?" "Ted." "Ted quit last month." "Anyone else know how it works?" "Probably not."

Support
Sentry's Support Engineers help whenever you run into issues, big or small, and our Customer Success Managers answer questions, collect feedback, and provide best practices and recommendations.

Reliability
We strive to maintain over 99.99% uptime. Check for yourself at status.sentry.io, our transparent dashboard that tracks our uptime in real time.

Productivity
Getting the mundane maintenance out of the way allows your engineering team to focus on the important tasks you truly care about.

"Sentry is a game-changer. We use it not only to alert us of errors in our production app, but also issues in our command line tools and builds. Logs are for auditing. Sentry is for real-time automation. Be kind to yourself and use Sentry!"

—Dan LaMotte, Sr. Principal Software Engineer, Symantec

SENTRY

To switch to hosted Sentry, simply update your DSN to point to Sentry.io.

Need help migrating? Contact us at sentry.io/contact/enterprise.